



Signia Repair Order Form (Remake Order Form on Reverse)

orders.ca@signia-hearing.com Tel: 1-800-663-0620 Fax: 1-888-429-4644

Account Information

Bill to: _____
Ship to: _____
P.O. No.: _____
Tel: _____

Account No.: _____
Date: _____

Patient Information

First Name: _____
Last Name: _____
Initial: _____
Age: _____

WSIB FHP/VAC WCB RCMP DND

Claim No.: _____

Hearing Instrument & Accessory Information

Hearing Instruments

Left Serial #		Right Serial #	
Model		Model	
Accessories			
Accessory		Serial #	
Accessory		Serial #	
Accessory		Serial #	

Select Warranty (for ALL hearing instruments)

- In warranty
- 6-month warranty option (\$)
- 12-month warranty option (\$)†
- Call with estimate
- 24hr service

† Only available for hearing aids under 5 years old from date of invoice. No warranty to exceed 5 years.

Repair / Technical

Add Options

Change Request

<input type="checkbox"/> L <input type="checkbox"/> R Dead
<input type="checkbox"/> L <input type="checkbox"/> R Weak/Not up to spec.
<input type="checkbox"/> L <input type="checkbox"/> R Intermittent/Fades
<input type="checkbox"/> L <input type="checkbox"/> R Distorted/Noisy/Static
<input type="checkbox"/> L <input type="checkbox"/> R Internal feedback
<input type="checkbox"/> L <input type="checkbox"/> R Volume control
<input type="checkbox"/> L <input type="checkbox"/> R Switch/push button
<input type="checkbox"/> L <input type="checkbox"/> R Telecoil (T-coil)
<input type="checkbox"/> L <input type="checkbox"/> R AutoPhone™/TwinPhone
<input type="checkbox"/> L <input type="checkbox"/> R Battery drain
<input type="checkbox"/> L <input type="checkbox"/> R Battery contacts
<input type="checkbox"/> L <input type="checkbox"/> R Battery door
<input type="checkbox"/> L <input type="checkbox"/> R Wax build up
<input type="checkbox"/> L <input type="checkbox"/> R Tubing
<input type="checkbox"/> L <input type="checkbox"/> R Programming problem
<input type="checkbox"/> L <input type="checkbox"/> R BTE case
<input type="checkbox"/> L <input type="checkbox"/> R BTE earhook
<input type="checkbox"/> Wireless communication*
<input type="checkbox"/> Remote control faulty**
<input type="checkbox"/> Charging difficulty/Charger faulty

<input type="checkbox"/> L <input type="checkbox"/> R Removal String
<input type="checkbox"/> L <input type="checkbox"/> R Push Button
<input type="checkbox"/> L <input type="checkbox"/> R Volume control
<input type="checkbox"/> L <input type="checkbox"/> R Directional mic
<input type="checkbox"/> L <input type="checkbox"/> R Raised VC cap
<input type="checkbox"/> L <input type="checkbox"/> R Soft coating
<input type="checkbox"/> L <input type="checkbox"/> R Add AutoPhone
<input type="checkbox"/> L <input type="checkbox"/> R Add Tcoil (requires manual activation) Please choose: <input type="radio"/> Add memory button <input type="radio"/> Existing remote
<input type="checkbox"/> L <input type="checkbox"/> R Ext. receiver tube
<input type="checkbox"/> L <input type="checkbox"/> R Other (options)
Wax Protection
<input type="checkbox"/> L <input type="checkbox"/> R Waxspring
<input type="checkbox"/> L <input type="checkbox"/> R HF4 Pro

New Matrix		
	L	R
Gain		
Output		

Special Instructions:

Preferred date of return:

* For adequate trouble-shooting and repair of wireless communication problems, all components of entire system must be returned.

** If after diagnosis, remote control is deemed faulty it will be Rapid Xchanged. Repair is not available for remote controls.



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12-month warranty option (\$)†

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Earmold Remake

Earmold Style Change

L R Canal	L R RIC Foil*
L R Canal with Lock	L R RIC Foil with Lock*
L R Skeleton	L R Canal RIC
L R Skeleton Open*	L R Canal with Lock RIC
L R Semi-Skeleton*	L R Half-Shell RIC
L R 3/4 Skeleton*	L R Skeleton Foil RIC*
L R 1/2 Skeleton*	L R Skeleton Open RIC*
L R Half-Shell	L R Skeleton RIC
L R Full-Shell	L R 3/4 Skeleton RIC*
L R Open*	L R 1/2 Skeleton RIC*
L R Open with Lock*	L R Semi-Skeleton RIC*
L R RIC	L R Full Shell RIC
L R RIC with Lock	

Change Request

New Matrix

	L	R
Gain		
Output		

New Shell Colour

New Shell Model**

CIC ITC

HS ITE

New Circuit Type**

L	
R	

** Requires new order and must be under 90 days from original purchase

Remake Reason

L R Loose/feedback
L R Tight
L R Sticks out
L R Canal too short
L R Canal too long
L R Vent too small
L R Vent too large
L R Shell repair***
L R Canal lock
L R Helix lock
L R e2e®

*** Damage charges may apply

Vent Size Change

L R Largest Vent Possible
L R Select-a-Vent 3.0mm
L R Select-a-Vent 2.0mm
L R Semi-IROS
L R Small Vent 1.6mm
L R Power Vent 1.2mm*
L R Pressure Vent 1.0mm
L R No Vent

Material Change

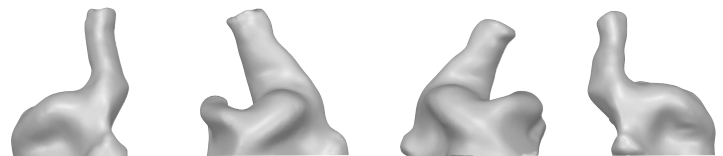
L R Acrylic (Hard)
L R Silicone (Soft)

Earmold Repair

L R Adapter replacement
L R Removal string
L R Mold repair

* Available for hard material only

Please indicate on images below the areas to be modified. (Shell modifications only)



LEFT VIEWS

RIGHT VIEWS

Special Instructions

Preferred date of return: _____